**Daniel Hooper**

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**Summary:**

* Senior Oracle E-business Suite DBA.
* EBS DBA on numerous Oracle E-business Suite (11i/R12) implementations (over 15).
* Primary DBA from implementation of VCP 12.1.3.x and Demantra 7.3.x
* EBS DBA on 4 (four) 11i to R12 upgrades.
* Extensive Oracle E-business production support of HR, Financials and Manufacturing.
* Installed and Configured Fusion Middleware, Discoverer, SOA, BPM, OBIEE, APCC, SSO, OIM, Access Manager, and OID.
* Managed DBA teams and mentored junior DBAs in Oracle and Oracle E-business.
* Excellent communication skills.

**Tools / Skills:**

Key Skills: Oracle E-business Suite DBA (13 years), Oracle DBA (15 years), Managed DBA team (2 years), IT industry experience (31 years).

Databases: Oracle 7.5, 8.x, 9i RAC, 10g RAC, 11gR2.

Database Utilities and Tools: OEM, Grid Control, RMAN, Toad, AD utilities.

Programming: PL/SQL, Perl, Shell (Korne, Bash).

Operating Systems: UNIX (Solaris, HP, AIX), RedHat Linux.

Storage Systems: IBM System Storage, EMC, Hitachi, HP SAN

**Experience:**

**11/2013 to 1/2014:**

**Client:** TransWorld

**Environment:** EBS 12.1.3 on Oracle Linux 5.

**Role and Duties:** Install and implement OID 11.1.1.7 with Active Directory, OAM 11.1.2. Configured for EBS 12.1.3 Dev and Test environment. Documentation and knowledge transfer to client’s DBA team.

**12/2013 to 12/2013:**

**Client:** Vertex Pharmaceuticals (for Oracle Consulting), Boston MA

**Environment:** EBS 12.1.3 on Oracle Linux 5.8 (Exadata) and ZFS Storage

**Role and Duties:** Install OBIEE 11.1.1.6.5 with APCC for reimplementation of EBS 12.1.3 with VCP 12.1.3.8 (Centralized). The installation was on the development and Test environments. Complete documentation and mentoring of client’s DBAs on installation and configuration of APCC.

**6/2013 to 11/2013:**

**Client:** ValueOptions, Reston VA

**Environment:** EBS 11.5.10.2 to 12.1.3 on AIX 6

**Role and Duties:** Perform upgrade of E-Business Suite 11.5.10.2 to 12.1.3 for Financial applications. Migrate Discoverer 10g to EBS R12 structure. Document and mentor client DBA team on upgrade and management of EBS.

**6/2013 to 6/2013:**

**Client:** Praxair

**Environment:** Demantra 7.3.1.x on Windows

**Role and Duties:** Architecture support of current Demantra environment. Providing upgrade recommendations and support. Providing DBA support of additional Business units.

**3/2013 to 7/2013:**

**Client:** Penn State Applied Research Lab

**Environment:** Oracle E-business Suite 11.5.10.2 on Solaris 10

**Role and Duties:** Upgrading database from 9i to 11gR2. Implementing OATM, SSL, and archiving of data. Applying latest Critical Patch Update. Recommending additional security features. Installed OEM Grid Control 12c on Linux. Upgrade of Discoverer 10g to Discoverer 11.1.1.7 with WebLogic.

**11/2012 to 3/2013:**

**Client:** NUCOR (Steel Industry)

**Environment:** Oracle E-business Suite R12 on Linux.

**Role and Duties:** Installation of EBS R12.1.3 with RAC 11gR2 (11.2.0.3). All environments are 2 or 4 nodes clusters (Gold, Dev, Conversion, UAT). Performed RAC to RAC clones.

**11/2012 to 2/2013:**

**Client:** ADT (Security)

**Environment:** Oracle E-business Suite R12 (VCP) on AIX 7.1

**Role and Duties:** Installation of EBS R12.1.3.8 for VCP project. Also, installation of Demantra 7.3.1.4 on Windows 2008 and AIX 7.1 using Tomcat and Oracle 10gAS. Implement cloning of Demantra environment. Installation and configuration of Fusion Middleware OBIEE 11.1.1.6 with Weblogic 10.3.6 on AIX 7.1. Configured Advanced Planning Command Center (APCC) with OBIEE. Installation of UPK Professional 11.1 using MS SQL Server DB on Windows 2008.

**4/2011 to 11/2012:**

**Client:** Maricopa Community College

**Environment:** Oracle E-business Suite 11i to R12 upgrade on Linux.

**Role and Duties:** Upgrade 11.5.10.2 to 12.1.3 on Linux. Installation of Fusion Middleware OID 11g, Oracle Identity Manager and Access Manager 11g for EBS R12 Single Sign-on. Implemented integration/sync with Active Directory. Trained client’s DBAs on supporting this environment.

**8/2012 to 10/2012:**

**Client:** Parson Brinkerhoff (Engineering)

**Environment:** Oracle E-business Suite R12 on Linux.

**Role and Duties:** Troubleshooting issues with Fusion Middleware Access Manager 11g for EBS R12 Single Sign-on (SSO) implementation (OID 11g, Oracle Identity Manager, and Access Manager).

**3/2011 to 6/2012:**

**Client:** BlueStar, Inc.

**Environment:** Oracle E-business Suite R12 on Linux.

**Role and Duties:** Setup barcode software BarTender. Configure MSC servers and dispatchers for warehouse. Troubleshoot production performance.

**8/2011 to 6/2012:**

**Client:** Nashville Metro (City Government)

**Environment:** Oracle E-business Suite R12 on Linux.

**Role and Duties:** Performed fresh installation of R12.1.3, UPK 11, OID and Access Manager 11g, and iSupplier. Implemented integration of OID/SSO (OID 11g, Oracle Identity Manager, and Access Manager) with Active Directory. Trained client’s DBAs on supporting this environment.

**8/2010 to 8/2011:**

**Client:** Various Clients: City of Chattanooga, SESAC, Technip, America LaFrance, NESL.

**Environment:** Oracle E-business Suite 11i and R12 on Windows and Linux.

**Role and Duties:** Perform R12 fresh installs, R12 production support and 11i Production support for various clients. The platforms included Windows and Linux. The clients have Oracle E-business Suite Financials, HR, and Manufacturing.

I’ve also performed SAN Storage and Linux administration duties. These tasks included installation and implementation of Oracle VM and OCFS. I’ve performed SAN management (Navisphere), LUN creation, etc. on EMC Clarion CX4 storage.

Oracle Business Accelerator for EBS certified (DBA). Completed Accelerator (Full HR) installation on Linux for NESL.

**12/2009 to 11/2011:**

**Client:** Bank of America in Charlotte NC

**Environment:** Oracle E-business Suite 11.5.8 upgrade to 12.1.2 with RAC on RedHat Linux 5.3 (Tikanga).

**Role and Duties:** Performed Oracle Financials 11.5.8 to 12.1.2 upgrade and platform migration (Solaris to Linux 64bit). Migration consisted of export/import of 9i database to 10gR2, then upgrade to 11gR2. Performed migration to ASM. Install and configures Oracle Fusion Middleware Weblogic Server 11g (10.3.1), Oracle OID 11g (11.1.1), Oracle SSO 10g, and Portal, Forms, Reports, and Discoverer 11g (11.1.1). I integrated Oracle SSO with CA Siteminder for E-Business Suite user authentication. This implementation included the installation of 10gR2, 11gR1, and 11gR2 databases.

**5/2010 to 8/2010:**

**Client:** MMC Financials in Hoboken NJ

**Environment:** Oracle E-business Suite 11.5.10.2 on RHEL 4.

**Role and Duties:** Developed Technical Architecture documents (TA120) for Procure to Pay project, which includes implementation of iProcurement and iSupplier portal. I performed the installation and configuration of iSupplier Portal which included Punchout.

**12/2009 to 12/2009:**

**Client:** NAVTEQ in Chicago IL

**Environment:** Oracle E-business Suite 12.1.1 on Windows 2008.

**Role and Duties:** Install EBS 12.1.1 and created a Development and Test environment. Also, installed the Vision instance. Included installation of 10gR2 database.

**10/2009 to 4/2010:**

**Client:** Oracle Consulting Services, Nationwide

**Environment:** Oracle E-business Suite 11.5.10.2 and 12.1.1 on Linux and Solaris.

**Role and Duties:** Providing Oracle E-business Suite DBA support for various clients. Installation of ASCP (E-business Suite 12.1.1), and 11gR1 database on Linux RedHat 5.3 (64 bit). Installing Demantra 7.2.02 on Windows platform for Innophos and JD Irving. Researched and implemented ATG RUP7 on 11.5.10.2 running on Solaris, including CPU patches.

**8/2009 to 11/2009:**

**Client:** SunGard Recovery Services in Philadelphia PA

**Environment:** Oracle E-business Suite 12.0.6 with RAC on Solaris.

**Role and Duties:** Providing DBA support during and after 11.5.9 to 12.0.6 upgrade. Implemented OEM Application Management Pack to monitor R12 environments. Environment consists of a 4 node RAC with ASM. Used HP PPM for code migration.

**6/2009 to 7/2009:**

**Client**: OIC LLC in Dallas, TX.

**Environment**: Oracle E-business Suite R12 on RedHat Enterprise Linux (RHEL) 4.

**Role and Duties**: Senior Oracle Apps R12 DBA (12.0.4) performing impact analysis of upgrade from Oracle Apps R12.0.4 to R12.1.1. Performed and coordinated successful upgrade to 10gAS 10.1.3.4, 10gAS 10.1.2.3 for Forms server, Java 6, and 12.1.1 maintenance pack. Installed Universal Content Manager (UCM) for Governance, Risk, and Compliance (GRC) Suite.

**2/2009 to 10/2009:**

**Client**: Volvo Construction Equipment, Clinton NJ

**Environment**: Oracle E-business Suite 11i on Solaris.

**Role and Duties**: Senior Oracle E-business Suite DBA performing the migration of Financials from Ingersoll Rand Road Equipment to Volvo IT in Greensboro NC.

**10/2007 to 3/2009:**

**Client**: Representing TUSC at ACT in Iowa City, IA.

**Environment**: Oracle E-business Suite 11.5.10.2 with RAC on RedHat Enterprise Linux (RHEL) 4. Oracle 10g RAC 4-node cluster on IBM p-series 64-bit servers. Modules included Financials, Manufacturing/Distribution (Mobile Supply Chain - MSCA), Inventory and HR. It also included a very customized iStore which ran on 5 externally facing application servers. All environments use ASM on IBM SAN.

**Role and Duties**: Senior Oracle Apps 11i DBA (11.5.10.2) supporting all e-business environments (Production, Stress, Test, Development). Support included day to day production support, patching, cloning, and tuning. I was the DBA team’s representative to the User community (Finance, Distribution, Inventory, HR). I worked closely with the department representatives to schedule and prioritize e-business changes that included patching and custom code deployment. I performed migration of E-business servers to a new Data Center. Performed research and implementation of ATG RUP6 and Critical Update Patches.

**8/2007 to 10/2007:**

**Client**: Wilson Greatbatch in Clarence, NY.

**Environment**: Oracle E-business Suite 11.5.10.2 running on HP/UX.

**Role and Duties**: : Senior Oracle Apps 11i DBA installing and implementing Oracle Demantra 7.1.1 and Enterprise Planning and Budgeting (EPB) version ZPB.B.

**9/2005 to 8/2007:**

**Client**: Representing TUSC at The Pampered Chef in Addison, IL.

**Environment**: Oracle E-business Suite 11.5.10.2 on RedHat Enterprise Linux (RHEL) 4 running on HP ProLiant DL580 G3 servers. Oracle 10g was running on the same hardware and OS. Modules included Financials and Manufacturing/Distribution (Mobile Supply Chain), Inventory, CRM, Advanced Supply Chain (ASCP), Demantra 7.1, iSupplier, InterAction Center, Mobile Supply Chain (MSCA), Kewill, and Warehouse Management (WMS). Implementation included multi-language (French, Spanish, and German). All environments were setup on HP SAN storage.

**Role and Duties**: Lead Senior Oracle Apps 11i DBA performing full implementation of Oracle E-business Suite 11.5.10.2 and 10g database. Developed TA120 (Platform and Network Architecture) documents. I managed and mentored clients DBA team. I also provided production support during this phased implementation. The implementation I performed included Inventory, MSCA, ASCP, Demantra, iSupplier, and Oracle Email Server 5.2.2 (Oracle 9i Database). Implemented Critical Patch Updates (CPU). Installed and configured DMZ and reverse proxy-server for iSupplier. Installation of Discoverer 10g with installation of 10gAS.

**9/2005 to 9/2005**

**Client**: Representing TUSC at the University of Alabama, Birmingham, AL

**Environment**: Oracle E-business Suite 11.5.10 on Solaris 8 running on Sun V480 servers. The Oracle 9.2.0.6 database is running on Solaris 8 on a Fugitsu 850 server.

**Role and Duties**: Senior Oracle Apps 11i DBA performing an assessment of the current environment and provide recommendations on patching, database tuning, and JVM tuning.

**3/2005 to 9/2005**

**Client**: The City of Philadelphia

**Environment**: Oracle E-business Suite 11.5.9 on RedHat Enterprise Linux 3 running on IBM x Series 445 and 346 high-performance servers.

**Role and Duties**: Senior Oracle Apps 11i DBA performing an initial fresh install of 11.5.9. I performed a migration of Oracle E-business Suite from Solaris 8 to Linux RHEL 3. After the migration, I performed an upgrade to Oracle 11.5.10.

**8/2004 to 3/2005**

**Client**: Sungard Recovery Services in Wayne, PA

**Environment**: Oracle E-business Suite 11.5.9 load balanced on Solaris 8 running on 2 Sunfire 280 servers. The Oracle 9i database was running on Solaris 8 on a Sunfire v880 server. The modules running included HR, Financials, Inventory, Sales online, Marketing online, and iProcurement. Oracle Application Server 10g (9.0.4) with Oracle Portal, Webcache, Oracle Internet Directory (OID) with automatic synch with Active Directory.

**Role and Duties**: Senior Oracle Apps 11i DBA performing production support which included patching and cloning. Additionally, I was the Lead Oracle Applications 10g administrator performing production support for the Portal and OID environment. Also, I cloned the Production Oracle Portal environment to a new Test environment.

**9/2003 to 8/2004**

**Client**: The Hibbert Group in Trenton, NJ

**Environment**: Oracle E-business Suite 11.5.9 on Solaris 9 running on Sun Fire 6800 servers. The Oracle 9i RAC database is running on the same platform using Veritas Advanced Clustering 3.4. Modules included Inventory, Financials, iPayment, and Mobile Supply Chain (MSCA).

**Role and Duties**: Senior Oracle Apps 11i DBA performing the fresh install of 11.5.9 on all environments. I installed and configured Oracle 9i RAC using Veritas Advanced Clustering. I installed and supported Oracle Application Server 10g for use with Discoverer 10g (9.0.4). I performed various production support tasks including patching and cloning. I managed and mentored the clients Oracle Apps DBA team. Implemented and support MSCA and associated servers.

**6/2002 to 9/2003**

**Client**: Subaru of America, Cherryhill NJ

**Environment**: Oracle E-business Suite 11.5.8 on Solaris 8 running on Sun Fire 6800 servers. Oracle 9i (9.0.3) running on the same platform. The modules include Financials, Discrete Manufacturing, Inventory, iProcurement, Installed Base, Quoting, and Configurator.

**Role and Duties**: Senior Oracle Apps 11i DBA installing the initial Oracle E-business Suite 11.5.5 environment with Oracle 8.1.7.2. I upgraded to Oracle E-business suite 11.5.8 and the database to 8.1.7.4 and then to 9i (9.0.3). I managed and mentored the clients Oracle DBA to affectively support the Oracle E-business Suite environments. Administration and upgrade of Discoverer EUL.

**1/2002 to 6/2002**

**Client**: GE (Casi Rusco) in Boca Raton, FL

**Environment**: Oracle E-business Suite 11.5.4 running on HP/UX 11.0 N and L class servers. Oracle 8.1.7 64-bit running on HP/UX L class servers. Modules include HR, Manufacturing, CRM, Financials, Inventory, and iStore.

**Role and Duties**: Senior Oracle Apps 11i DBA supporting European conversion of 3 sites to Apps 11i. I also supported production which included patching and cloning.

**11/2000 to 12/2001**

**Client**: Agility Communications in Allentown, PA

**Environment**: Oracle E-business Suite 11.5.2 running on HP/UX 11.0 N and L class servers. The Modules included Financials, Inventory, Oracle Shop Floor Manager and Discrete Manufacturing.

**Role and Duties**: I was the Lead Oracle Apps 11i DBA installing Oracle E-business Suite 11.5.2. Also, I upgraded to 11.5.3. I also managed and mentored the clients DBA on supporting Oracle E-business Suite. Support and administration of Discoverer 4.

**2/1998 to 11/2000**: Manager of Oracle DBA group which consisted of 6 to 8

Senior Oracle DBAs. (Advanta Credit Card Services, Fleet Bank)

**12/1995 to 11/2000**: Oracle DBA (7.5 to 8i) on Sun Solaris for various clients and employers. Implemented and support PeopleSoft Financials and HR, Datawarehouse environments, and internally developed applications. (AT&T, Merck, Hewlett Packard, Advanta, Bristol Meyers Squibb, Lucent)

**1/1995 to 12/1995**: Pro\*C and PL/SQL developer on UNIX environment for AT&T.

**6/1981 to 6/1995**: Mainframe BAL, PL/1, and COBOL developer for various clients and employers. (AT&T, American General Life, Alexander Hamilton Life, R.L. Polk, Detroit Ball Bearing, New York Life Insurance).